

RETURN FORM

Trelleborg Pipe Seals Duisburg GmbH
 Dr.-Alfred-Herrhausen-Allee 36
 47228 Duisburg

Return No. (to be specified by Trelleborg Pipe Seals)

Dear customer,

All products undergo thorough quality and quantity inspection before being shipped to our customers. If you should nevertheless wish or need to return a product, file a complaint or request a repair, please complete this form and enclose it under all circumstances with your return shipment after having faxed an advance copy to

Facsimile 0049-2065/999-111

Alternatively, you can send a copy by e-mail to: andrea.sargitzki@trelleborg.com

Please understand that otherwise we will not be able to process your request.

Delivery complaints should be filed within **14 days** upon receipt of the goods.

Please also refer to the general terms & conditions of Trelleborg Pipe Seals Duisburg GmbH at:

<http://www.trelleborg.com/en/Epros/Service/Download-Area/General-Terms-and-conditions/>

Company name		
Contact		
Street address		
Postal code and town/city		
Telephone number		
Data from delivery note or invoice	Article description	
	Serial/Batch/Lot No.	
	Article number	
	Invoice or delivery note number or SO number – attach a copy if appropriate	
Cause for complaint	<input type="checkbox"/> wrong delivery (please provide details in the text field to the right)	Details/brief description/personal remarks
	<input type="checkbox"/> insufficient quantity (please provide details in the text field to the right)	
	<input type="checkbox"/> defective product (please provide details in the text field to the right)	
	<input type="checkbox"/> Repair order with cost estimate	
	<input type="checkbox"/> Repair order – authorised up to _____ € (+/- 10 %)	
Place/date	Stamp/signature	
_____	_____	