



Worldwide
Service



World Class Worldwide Service, Support, Maintenance and Training

‘Maintaining Performance, Maintains Safety’

- Our worldwide service and support structure is always available and consists of a range of customized service and support activities.
- Fully managed service agreements with worldwide anytime call assistance are individually constructed to meet your exacting on site requirements. Anytime means exactly that, and from anywhere. Our network of service centers are always ready to provide technical and operational support.
- All service agreements are designed to comply with the maintenance requirements outlined in ISO28460 – “Installation and Equipment for Liquefied Natural Gas – Ship to Shore Interface and Port Operations.” This industry standard is our benchmark to ensure quality service support.
- Preventative maintenance is an investment in the avoidance of failures, and secures the long-term uptime of your specialist equipment. Our team have extensive knowledge of your system which enables us to proactively inform you about recommended maintenance, modifications and all available updates. This program takes a step by step approach to proactive maintenance.

Life Cycle Service and Support Management:

- As part of our worldwide service and support structure, life cycle service and support makes it easier to predict annual service and maintenance costs. At an agreed annual rate you will receive fully scheduled support that will keep your system at optimum performance throughout its lifetime.
- It is proven that regular preventative maintenance of your bespoke equipment reduces downtime and costly repairs. It also manages risk and improves productivity. We believe that experience of the whole package is the key. We take care of your equipment so that you can take care of your business.



- Our team consists of experienced and professional engineers with a wide knowledge of the marine industry. They have extensive knowledge of your systems, from design stage to commissioning, to assist with remote troubleshooting and technical advice. Your enquiries will receive priority with guaranteed dedicated response times.
- We recognize the increasing demand of clients who require a single multidiscipline supplier to meet their installation, commissioning and service support needs. A strong support network improves your profile with your clients, giving them confidence in the knowledge that your equipment is of the highest industry standard.

- **Trelleborg Marine Systems provide only one solution for service:**

Your solution

The best solution

The complete solution

- Trelleborg Marine Systems has been designing, manufacturing and supporting leading edge marine energy management and safety systems for over 20 years. A team of experienced service engineers and performance analysts/specialists provides installation, commissioning and in-service support worldwide. The worldwide team includes dedicated staff in our UK, Korea and Singapore offices.

Develop your key personnel:



- We understand that people are your key investment, and their ability is also the key to productive long term success.

- Training programmes are a vital tool in achieving this, and our operator and maintenance engineer courses aim to deliver practical, interactive and results oriented training to ensure that the knowledge gained is immediately effective in the work environment.

- Operator training to assist our client's operations personnel in their day to day loading and discharge operations using the Ship-Shore Link system.

- Maintenance training to enable our client's engineering personnel to maintain, troubleshoot and complete configuration changes to the Ship-Shore Link system.

- Ship management training with a high degree of practical hands on content allows superintendent's and on shore management to provide first line support to their on board staff on operational requirements and procedures of the Ship-Shore Link system.





Trelleborg is a world leader in engineered polymer solutions that seal, damp and protect critical applications in demanding environments. Its innovative solutions accelerate performance for customers in a sustainable way.

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